

Because the same experienced, specially trained care workers can safely help with everything from personal care to housework and shopping, we keep one simple hourly rate for most services rather than charging different fees for each task.

Everyday living supports

SAH Category	Service line	Examples	When	Unit	Price
Everyday Living	Domestic assistance	Cleaning, tidying, laundry, bed-making, ironing, light housework	Weekday	Per hour	\$110.00
Everyday Living	Domestic assistance	As above	Saturday	Per hour	\$140.00
Everyday Living	Domestic assistance	As above	Sunday	Per hour	\$175.00
Everyday Living	Domestic assistance	As above	Public Holiday	Per hour	\$225.00
Everyday Living	Meal preparation at home	Preparing and cooking meals, light kitchen clean-up	All days (as above)	Per hour	Same as care-worker rate for relevant day
Everyday Living	Shopping & errands	Accompanied or unaccompanied shopping, paying bills, local errands	All days (as above)	Per hour	Same as care-worker rate for relevant day
Everyday Living	Transport & escort	Escort to appointments/social outings (time with worker)	All days	Per hour	Same as care-worker rate for relevant day
Everyday Living	Transport mileage	Kilometres travelled in worker's vehicle	Any	Per km	\$1.20
Everyday Living	Home & garden assistance	Light gardening, minor home maintenance	Any	by quote	by quote

Independence supports

SAH Category	Service line	Examples	When	Unit	Price
Independence	Personal Care	Showering, bathing, grooming, dressing, toileting, continence support	Weekday	Per hour	\$110.00
Independence	Personal Care	As above	Saturday	Per hour	\$140.00
Independence	Personal Care	As above	Sunday	Per hour	\$175.00
Independence	Personal Care	As above	Public Holiday	Per hour	\$225.00
Independence	Health maintenance support	Medication prompting, exercise support under plan, skin care as instructed	All days	Per hour	Same as care-worker rate for relevant day
Independence	Social & community participation	Social visits, attending community groups, companionship outings	All days	Per hour	Same as care-worker rate for relevant day
Independence	In-home respite	Short-term in-home respite giving carers a break	All days	Per hour	Same as care-worker rate for relevant day

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Clinical services (nursing & other clinical)

SAH Category	Service line	Examples	When	Unit	Price
Clinical	Registered Nurse visit	Wound care, injections, catheter care, clinical reviews, medication management, case conferences	Weekday (standard hours)	Per hour	\$200.00
Clinical	Registered Nurse visit	As above	Saturday	Per hour	\$250.00
Clinical	Registered Nurse visit	As above	Sunday	Per hour	\$290.00
Clinical	Registered Nurse visit	As above	Public Holiday	Per hour	\$380.00
Clinical	Clinical telehealth / case conference	RN telehealth reviews, GP case conferences	Weekday	Per 30 min (or part thereof)	\$100.00 (equivalent to \$200/hr)
Clinical	Clinical equipment & consumables	Dressings, catheters, clinical consumables	Any	Per item / by quote	At cost + agreed handling fee (if applicable)

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Care management

Care management is funded from the SAH care management allocation (10% of overall budget) and is not an extra out-of-pocket fee for clients.

SAH Category	Service line	Examples	When	Unit	Price
Care Management	Ongoing care management	Initial and ongoing assessment, care plan development, coordination with health professionals, monitoring and review, family meetings	Weekday	Per hour	\$175.00
Care Management	Complex or intensive care management	Time-limited intensive coordination during major change (e.g. hospital discharge, rapid deterioration)	Weekday	Per hour	\$175.00 (or by agreement within CM budget)

Notes

- Prices are GST-free for eligible participants.
- Rates apply to new Support at Home clients; grandfathered HCP clients may have different legacy pricing.
- Public holidays are those gazetted for the state in which the service is delivered.
- Cancellation and “no show” rules follow Reliant’s Support at Home Service Agreement and the program guidelines.
- Prices may be updated periodically; the current version of this schedule and the public price list will be kept on file and, where required, on the Reliant website and My Aged Care.
- Minimum visit 2 hours, then 15-minute increments.

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